

Poole Sailing Ltd. Booking Form

Registered Company No. 4689224

29 Lulworth Avenue, Poole, Dorset BH15 4DQ, UK, +44(0)7966-155716, info@poolesailing.com

Main Contact Information

Name: _____ Email: _____

Full Address: _____

Post Code: _____

Mobile: _____ Alternate Phone: _____

Complete for All Events, including information for the Main Contact Person

First Name	Surname	Email	D.o.B.	M/F	Sailing Experience	Event Required

Does anyone in your group have a special diet?

Medical Declaration

Do you, (or anyone in your group, if you are coming with a group) have any medical conditions that we should be aware of? It is unlikely that having such a condition would prevent you from taking part, but we need to know, in order to help you. Please detail overleaf any conditions and medications taken.

Event Dates:

From _____ To _____

Event Fees

Event: _____ Fee: £ _____ x No. of People _____ = Total £ _____

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Total £ _____

Payments

If you are booking more than four weeks before an event, send a 25% deposit to secure your place. All balances are due four weeks before the event begins.

- Paying by post? Please make cheques payable to Poole Sailing Ltd.
- Paying by Bank Transfer? Using your name as the reference, send to Poole Sailing Ltd., HSBC, Sort Code 40-38-04, Acct. No. 02527111

Enclosed is the Full Amount _____ Enclosed is a 25% Booking Deposit _____

I have read and agree the terms and conditions (overleaf),

Signed _____

Date _____

How did you hear about Poole Sailing?

Date Received:
Balance Due Date:

Deposit & Date:
Confirmation Date:

Course No.:
Balance & Date:

Conditions of Booking with Poole Sailing Ltd.

1. **Booking Conditions:** No booking will be final until the booking form has been completed and received by Poole Sailing Ltd. with payment in full or a 25% deposit. Provisional bookings will be held for a maximum of 48 hours.
2. **Payment of Event Fees:** All payments are due four weeks before the commencement of the event. If the booking is made more than four weeks prior to the commencement date, a deposit of 25% of the total fees will be due and the balance of fees remaining will be due four weeks from the commencement date. In the event of the final payment arriving late, Poole Sailing reserves the right to accept a booking from the Stand-By list.
3. **Cancellations:** In the event of cancellation more than four weeks before the commencement date of the event, any amount paid, except the initial deposit, will be refunded. No amount will be refunded in the event of cancellation less than four weeks before the commencement date of the event.
4. **Amendments to Bookings:** Any alteration to a booking must be made to the head office and then confirmed in writing. If accepted by the office, it will be actioned once written confirmation is received.
5. **Safety:** Smoking, vaping and consumption of Alcohol is not permitted on board the boats. Sailing and Powerboating are dangerous sports. In the interests of safety, Poole Sailing Ltd.'s representatives have complete discretion over all boating activities, taking into account weather conditions and their assessment of the client's ability.
6. **What is included in the Price:** Course fees include use of the appropriate Poole Sailing Ltd. boat and instruction. Event fees include the use of Poole Sailing's safety equipment: life rafts, life jackets/harnesses, tethers, etc. Additionally, use of Poole Sailing waterproofs is available free of charge to every client. The costs of berthing and mooring fees are not included in the course fees and are shared by the participants.
7. **Boats:** All sailing, cruising, racing, and powerboating facilities are offered subject to availability. Poole Sailing cannot be held responsible for loss of boat use due to adverse weather conditions.
8. **Insurance:** All Poole Sailing Ltd. boats are insured against accident and third party liability for £5,000,000. We also have public liability insurance. The insurance does not cover any personal insurance for anyone taking part in any event. Poole Sailing Ltd. does not offer any personal insurance against injury, accident or loss while at an event. Personal insurance is the responsibility of the client. Poole Sailing Ltd. takes every RYA recommended action to prevent injury or loss to any client. All Poole Sailing Ltd. skippers are RYA Yachtmaster Instructors or Cruising Instructors with Commercial Endorsements. Poole Sailing Ltd. accepts no responsibility for any injury, accident, damage or loss to any client's person or property.
9. **Liability:** All persons participating in a Poole Sailing Ltd. water based event must agree to wear a lifejacket at all times when on deck and underway or in a dinghy. Poole Sailing Ltd. does not accept liability for personal injury to, or the death of, any participant, however caused, nor for any loss or damage resulting therefrom, unless caused by the proven negligence of the company. Poole Sailing Ltd. does not accept responsibility for any property accompanying any participant. Poole Sailing Ltd. does not accept any responsibility for any curtailment or cancellation due to Weather, Strikes, Riots, Wars or any other causes outside the control of the company. Personal Safety and Personal Property are the personal responsibility of each participant; all of the above must be covered by the participant's insurance directly.
10. **Variations of Conditions:** No variation in these conditions of booking, or otherwise in the terms upon which an event is booked, and no promise to refund any amount paid to Poole Sailing Ltd. shall be valid, unless in writing, and signed by one of the Directors of Poole Sailing Ltd.
11. **Alterations:** All details given in the Poole Sailing Ltd. brochure and website are given in good faith, but we reserve the right to provide alternative arrangements if for any reason we decide such alterations are necessary. In the unlikely event that a yacht or powerboat is unavailable due to severe damage (ie dismasting), Poole Sailing Ltd. reserves the right to substitute a similar boat, rearrange the dates, or cancel. In the event of cancellation, each client will be offered a refund or a credit of the amount paid toward that event.
12. **Suggestions for Improvements or Complaints:** Poole Sailing Ltd. aims to provide the best events and service. We are dedicated to the success of every participant. We ask every participant to fill in a Feedback Form at the end of each event for that purpose. Letters and emails are also welcome, including letters of praise! Or, if you have a problem or a complaint, it is important and in your own interest, to tell our representatives so that steps can be taken to resolve the matter on the spot. If the problem cannot be resolved there and then, please notify us in writing as soon as possible. We can only consider complaints sent to us in writing to us within 21 days of the end of the event.